

AMENDMENTS TO THE SPECIFICATION

Please replace the paragraph beginning at line 9 on page 3 with the following rewritten paragraph.

This object is achieved by a communications system which has the features specified in ~~claim 4~~herein. An associated communication method and advantageous refinements are also specified in ~~further claims~~herein.

Please replace the paragraph beginning at line 7 on page 6 with the following rewritten paragraph.

Figure 1 shows the system architecture of a communications system according to the invention. For communication monitoring and optimization purposes, a further web service with a more general functionality, which is referred to as general service 8, is installed at the ~~data provided~~service provider 10 and in addition to the services 5 which are provided in an embodiment environment according to the prior art, as already described above with reference to Figure 3. This general service 8 is able to switch one or more service requests to the original service provider, the services 5, and transmit one or more response messages to the remote client or clients 1.

Please replace the paragraph beginning at line 36 on page 6 with the following rewritten paragraph.

Further information relating to the operation of the already mentioned components can be found in the following description of a communication procedure on the basis of Figure 2. In Figure 2, vertical bars symbolize the respectively used system components, whose numbering matches the respective component designation in ~~Figure 3~~Figure 1. Procedure steps are annotated S1 to S14, and will be explained in the following text.